

CALL FOR PROPOSALS

Technical Assistance to Support the Implementation of Health Resources Availability Monitoring System (HeRAMS) in the Philippines during COVID-19 Pandemic Response



**World Health
Organization**

Representative Office
for the Philippines

1. Summary

The World Health Organization (WHO) Philippines is looking for an individual contracting partner who will provide technical assistance to Support the Implementation of Health Resources Availability Monitoring System (HeRAMS) in the Philippines: Ensuring essential health services continuity and staff safety in Rural Health Units (RHUs) in the National Capital Region (NCR) during the Coronavirus Disease 2019 (COVID-19) pandemic response, under an Agreement for Performance of Work (APW) contract. The proposals are due by 10 June 2020.

2. Background

The COVID-19 pandemic is challenging health systems in posing an increased risk of disrupting the delivery of health services. Monitoring the essential health service availability and staff safety is fundamental in efficiently tackling the pandemic.

The World Health Organization Western Pacific Region (WPRO) is supporting the ongoing COVID-19 response of its Member States under different areas of intervention: 1) Science and research, 2) Communications, 3) Information management, 4) Partner coordination, 5) Preparedness, and 6) Supplies and logistics, in line with the Asia Pacific Strategy for Emerging Diseases and Public Health Emergencies (APSED III).

In the Philippines, the Department of Health (DOH) through its Knowledge Management and Information Technology Service (KMITS), Health Facility Development Bureau (HFDB), and Field Implementation and Coordination Team (FICT) are monitoring the resources and supplies, as well as the essential workforce necessary for the critical care of COVID-19 patients in public and private hospitals and infirmaries across the country, through the Health Facility Reporting of COVID-19-Related Essential Resources and Supply system. It focuses on the monitoring of. A complementary system is needed to monitor and ensure the continuity of other essential health services across the health system.

As early as in June 2019, the WHO-supported HeRAMS has been deployed as a preparedness measure throughout the Philippines in collaboration with the Health Emergency Management Bureau (HEMB) and KMITS. Activating HeRAMS during the COVID-19 response, would support the monitoring of all essential health resources and services and ensure their continuity throughout the pandemic. To support its implementation, WHO is looking for Data Collection and Training Officers.

3. Timeline

The implementation timeline for the project is from 22 June to 22 September 2020.

4. Place of Assignment

Manila, Philippines

5. Scope of Work

In coordination with World Health Organization Philippine Country Office and the Department of Health Health Emergency Management Bureau (HEMB) and Knowledge Management and Information Technology Service (KMITS), the selected contractual partner shall undertake the following activities:

Output/Activity	Deliverables	Duration
1. Establishment of HeRAMS baseline data from 496 RHUs in NCR	1.1 Baseline data collected from 496 RHUs in NCR through online teleconference and select RHU visits using HeRAMS platform 1.2 Training of HeRAMS focal points at RHU level in data entry using HeRAMS platform	1 month
2. Build and strengthen the capacity of RHUs in monitoring health resources and services availability through HeRAMS platform	2.1 Trained focal points at the RHU level responsible for updating HeRAMS platform for health resources and services availability monitoring	2 months

6. Qualifications

The contractual partner must fulfil the following qualifications:

Education and Certifications

- Graduate in public health, social sciences or life sciences.

Experience required:

- Minimum of two years' progressive experience in public health
- Minimum of two years' working in the health system

Skills / Technical skills and knowledge:

- Has a broad knowledge of principles, practices, methodology and techniques in public health.
- Experience in data collection and health research.
- Excellent skills in using Microsoft Office software including Excel.
- Good understanding of the Philippine Health System
- Good geographical knowledge of NCR

Language requirements:

- Written and spoken fluency in English is essential.

Competencies:

- Applying technical expertise
- Overall attitude at work
- Fostering integration and teamwork
- Respecting and promoting individual and cultural differences
- Communication

8. Submission Requirements

Interested institutions should submit electronic copies of the following:

- Cover letter
- Proposal with financial details and proposed timeline

Address all proposals to:

Dr Socorro Escalante

Dr A.b.m. Tauhidul Islam

Acting WHO Representative in the Philippines

Ground Floor, Building 3, Department of Health

San Lazaro Compound

Rizal Avenue, Sta Cruz, Manila

Please submit the electronic copy of the proposals with the title: **Technical Assistance to Support Implementation of HeRAMS in the Philippines during COVID-19 Pandemic Response** to Mrs Ying Chen (cheny@who.int) and wpphlwr@who.int. Only shortlisted applicants will be contacted by WHO Philippines.

Deadline of submission of proposals is on **16 June 2020**.